

oneAdvanced

CASE STUDY

MTVH and OneAdvanced

Transforming housing sector
procurement under PA23



MTVH



Client

MTVH

Industry

Housing

Project

PA23 Source to Contract for Housing

Introduction

Metropolitan Thames Valley Housing (MTVH) is one of the UK's largest housing providers, managing 57,000 homes and supporting 120,000 residents. Its procurement function is recognised as one of the strongest in the sector, winning the CIPS Procurement Team of the Year 2024 award and taking active leadership roles in both the G15 and the National Housing Procurement Association. MTVH has long been seen as a benchmark for modern, forward-thinking procurement practice.

In 2026, MTVH and OneAdvanced were jointly named Winners – Most Innovative Partnership at the Housing Innovation Awards, recognising a collaboration that delivered a first of its kind digital procurement solution for the sector.



The challenge: navigating the Procurement Act 2023

When the Procurement Act 2023 (PA23) went live in February 2025, it brought the most substantial overhaul of public procurement rules in decades. PA23 aims to deliver more transparent, efficient, and accountable procurement across public contracting authorities in the UK.

For MTVH, the Act presented a clear operational challenge and a strategic opportunity. The organisation quickly recognised that PA23 would transform both the volume and nature of procurement activity. Among the major changes were:

- A sharp rise in mandatory notices and transparency requirements
- A much deeper requirement for complete, end-to-end auditability
- An estimated 50% increase in procurement workload
- Legacy systems not equipped for PA23's rules or housing-specific processes
- Fragmented digital ecosystems leading to inefficiency and compliance risks

MTVH concluded early that PA23 could not be met through incremental fixes. What the organisation needed was a complete rethink of how digital procurement should work – not only to comply with PA23, but to lead the sector through it.





Why MTVH needed to lead

MTVH's procurement team is recognised for strength, influence, and sector leadership. Its reputation meant that others would look to MTVH for direction on PA23. With that came responsibility – and an opportunity to set a new standard for what housing procurement could look like in a modern, digital environment.

MTVH also knew that housing procurement is fundamentally different from procurement in local authorities, healthcare, or central government. Housing associations have different supplier markets, asset-linked spend categories, governance structures, and risk appetites. A general public sector product would not be enough.

PA23 created the perfect moment for MTVH to modernise, standardise, and shape the future of procurement across the housing sector.



Why OneAdvanced became the partner of choice

MTVH selected OneAdvanced because the organisation offered more than a technology platform. OneAdvanced brought:

- A proven Source to Contract product used across UK public services
- A secure UK sovereign cloud platform with over £40 million of investment
- Deep experience with more than 300 housing associations
- A strong understanding of public sector compliance and governance
- A collaborative, co design approach

Importantly, OneAdvanced invited MTVH to chair the Housing Procurement Pioneer Group – a cross-sector forum involving the Cabinet Office, CIPFA, and multiple housing providers. This ensured that PA23 was interpreted correctly and consistently, and that the resulting solution reflected real world housing challenges rather than generic public sector assumptions.





The solution: a housing specific, PA23 ready procurement platform

Over 18 months, MTVH and OneAdvanced co-engineered the Housing Procurement Act Source to Contract Solution, the first system built specifically to meet PA23 requirements in a housing context.

The solution brings the entire procurement lifecycle into one place, including notices, tendering, supplier onboarding, contract management, and audit reporting. It replaces inconsistent spreadsheets, disconnected systems, and manual processes with structured, automated workflows designed around the needs of housing providers.

What makes the system unique is that it reflects both the legislation and the day-to-day realities of housing procurement. It includes housing-specific workflows and taxonomies, fully traceable audit trails, PA23-aligned notice templates, and AI-supported features to speed up drafting and improve compliance checks.

This was not a retrofit or a generic solution. It was jointly designed, tested, and refined with MTVH at the centre, ensuring it was genuinely fit for purpose.





Implementation and partnership

The solution was developed through a deep co-development programme involving 30 specialists across MTVH, OneAdvanced, the Cabinet Office, and CIPFA. Every two weeks, the group met to interpret PA23 requirements, test system features, validate workflows against real scenarios, and refine the design.

The programme was engineered with the same discipline as major enterprise implementations, but with the agility and openness of a collaboration built on shared ownership.

As Emma Briggs, Director of Procurement at MTVH, explained:

The level of investment, technical rigour, and genuine collaboration is reflected in how quickly peers are adopting the solution. I'm proud of what the team has delivered – it's elegant, fit for purpose, and built with genuine intent to serve the sector.

This partnership model ensured the solution was robust, practical, and aligned with both PA23 and the operational pressure points of housing organisations.



Results and impact

When PA23 went live in February 2025, MTVH was ready. The organisation achieved full compliance on day one, with every required notice type, audit trail, and workflow already embedded and operational.

The impact since then has been significant:

- MTVH doubled the number of tenders it could process without increasing headcount
- A shift from three legacy systems to one unified platform
- Active supplier and contract management expanded from £10 million to £100 million
- Greater visibility, reduced administrative burden, and stronger control of procurement activity

The solution has also been adopted rapidly across the housing sector.

Twelve housing associations joined as early adopters, and more than 200 additional organisations can access it through their existing OneAdvanced finance integrations.

MTVH's Chief Financial Officer summarised the outcome succinctly:

This partnership will deliver significant, tangible value to the housing sector.

The collaboration's success was formally recognised with the Most Innovative Partnership award at the Housing Innovation Awards 2026 – a testament to the scale, ambition, and sector impact of the work.



Future outlook

The MTVH–OneAdvanced partnership has created a strong foundation for further innovation. With shared taxonomies, standardised processes, and a growing community of adopters, the platform is unlocking new opportunities for:

- Shared tendering and collaborative frameworks
- Cross-sector benchmarking and reporting
- Automated compliance support through OneAdvanced AI
- Deeper integration between procurement, finance, governance, and risk


Looking ahead, OneAdvanced’s agentic AI will help automate routine tasks, flag risks earlier, and streamline the most time-consuming elements of PA23. MTVH will remain central to shaping this roadmap, ensuring the solution evolves with the sector’s needs and continues to deliver value for years to come.



Powering the world of work

OneAdvanced has a proven track record of excellence in housing technology, with more than 300 housing organisations using our products and over 90,000 employees relying on our software in their day-to-day work. We continue to innovate through OneAdvanced AI, alongside tailored solutions designed specifically for the housing sector – spanning finance, spend and governance, people performance, risk management, and workforce optimisation.

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