

Disaster Recovery Managed Service

Safeguard your operations with a DR service that keeps your data safe and sovereign

Many organisations face rising outage risks from ransomware, hardware failure, and site incidents. Recovery plans are often untested, documentation drifts, and teams lack a clear playbook when every minute counts.

The OneAdvanced Disaster Recovery Managed Service delivers continuous VM replication and codified recovery runbooks using proven tooling across UK data centres. From onboarding and testing through to monitoring and improvement, we operate the DR platform and processes so your teams are not improvising during a crisis.

By combining rehearsed procedures, continuous health checks, and supplier-run orchestration, the service reduces downtime, strengthens audit confidence, and gives you a predictable path to failover and failback when a disaster is declared.





What's included in our Disaster Recovery service?

Continuous VM replication

Policy-driven protection into OneAdvanced UK sovereign facilities using enterprise-grade tooling.

Orchestrated recovery runbooks

Defined VM groups, boot order, recovery networks, and sequencing for predictable failover and failback.

Planned non-disruptive DR testing

One scheduled test per year with formal plan, stakeholder validation, and a post-test report. Additional tests available on request.

Proactive health and capacity oversight

Monitoring of replication status, storage and bandwidth thresholds, and average RPO with alerts and remediation actions.

Incident and request management

ITIL-aligned logging, triage, resolver ownership, and vendor coordination during BAU, tests, and invocations.

Platform lifecycle management

Advisories on patches and upgrades plus coordinated change implementation.

Service management and reporting

Monthly dashboards and periodic reviews with findings, risks, and improvement actions.





Key benefits



Reduce downtime exposure

Continuous replication and rehearsed recovery minimise business interruption and revenue loss.



Increase audit and regulator confidence

Regular testing, evidence packs, and documented runbooks demonstrate readiness for reviews.



Gain operational certainty

Clear roles, decision points, and invocation steps remove ambiguity during incidents.



Right-size protection

Policies and capacity tuned to workload criticality and change rate to control cost.



Improve transparency

RPO trends, test outcomes, and incident metrics drive informed investment decisions.



Lower internal effort

Supplier-run orchestration and failback coordination reduce the load on in-house teams.



Service details

Implementation and onboarding

We baseline in-scope workloads and dependencies, define recovery priorities, and build documented runbooks and policies. Connectivity, security rules, and replication targets are validated before go-live.

Integration

We align with your incident and change processes and integrate with your ITSM for ticket flow and audit. Optional CMDB updates are available.

Support hours and SLAs

Incident handling follows contracted priority targets. DR testing and invocation activities are planned under agreed change and incident procedures.

Requirements and prerequisites

Confirmed inventory and dependencies, network connectivity, security policies to enable replication and controlled access, customer validation during tests, and production capacity and licensing for failback.

Reporting and metrics

Monthly reporting covers protected VMs, replication health and average RPO, latest test outcomes, storage consumed, and DR-related incidents and requests. Quarterly or annual reviews agree improvements and capacity plans.

Pricing

Aligned to protected scope and platform consumption. Options confirmed during scoping.

Why OneAdvanced for Disaster Recovery

We combine deep platform expertise, UK sovereign recovery sites, and an ITIL-aligned operating model to deliver predictable outcomes under pressure. Our teams have run critical recoveries and know how to translate plans into action.

Our commitment is proactive value. We monitor replication health, address bottlenecks, and keep documentation current so recovery stays repeatable. Evidence packs support audits and board reporting.

We invest in continuous improvement through regular reviews, test learnings, and capacity planning that evolves with your environment and risk profile, ensuring your DR posture matures over time.





FAQs

What recovery level do you provide?

We orchestrate VM-level recovery. Application configuration, data checks, and business validation remain customer responsibilities unless otherwise contracted.

How often can we test?

One non-disruptive test is included annually. Additional tests can be scheduled through change control and scoped to application needs.

Where is data replicated?

Protected data is replicated into OneAdvanced UK sovereign data centres in line with your residency requirements.

What RPO/RTO can we expect?

Targets depend on workload change rate, connectivity, and retention choices. We monitor average RPO and tune policies to agreed objectives.

Can you protect additional platforms or sites?

Yes. We can assess and onboard additional scope, subject to tooling and connectivity.

How are roles defined during an invocation?

Runbooks specify technical and business roles, communications, and approval points for failover and failback.

What evidence do you provide for audits?

Test plans and reports, monthly metrics, and current runbooks are available. We can support auditor walkthroughs if needed.

What happens after failover?

We coordinate failback planning when the primary site is ready, validating data currency and runbook steps before switching back.

Ready to elevate your IT Services?

Contact your OneAdvanced account manager or email
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