OPERATIONAL POLICY

Fair Usage Policy for OneAdvanced AI

Version 2

Legal & Compliance

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1.   Policy Purpose

The purpose of this Policy is to ensure that OneAdvanced AI remains accessible and reliable to all of its customers. To achieve this, we have established the following Policy regarding:

2.   Usage Guidelines

i.   **Data Storage**: While we do not impose a specific limit on the amount of data you can store, large datasets may strain our system resources. This could lead to service disruptions, limitations, or additional charges. We are committed to helping you manage your data effectively.

ii.   **Computational Resources**: Although we do not currently set specific quotas for computational resources, we monitor usage to ensure it remains reasonable. If your usage appears excessive, we may charge extra or temporarily limit your service.

iii.   **API Requests**: We reserve the right to monitor your API request frequency and may impose restrictions or pass on costs if your usage disproportionately impacts our ability to serve other customers effectively. This ensures that everyone has a great experience with our services.

3.   Prohibited Practices

i.   **Programmatic Access:** You are not permitted to directly access, query, or otherwise use our internal APIs by automated or scripted means without prior written authorization. All access must occur solely through our designated user interface. Unauthorized programmatic access is a violation of this Policy and may result in immediate suspension or termination.

ii.   **Reselling/Third-Party Use:** You may not resell access or use of our service to power any third-party services without our express written consent. Such unauthorized use is strictly prohibited and may result in account suspension or termination.

iii.   **Credential Sharing:** All users must hold individual licenses. No license pooling or shared login credentials are permitted. You are strictly prohibited from sharing your account details or granting account access to anyone else. Any violation of this policy may result in immediate suspension or termination of your account.

4.   Excessive Usage

To optimise the performance and experience of OneAdvanced AI, users are allowed to make up to 15 requests per minute. If the number of requests exceeds this limit, you will be immediately

notified within your OneAdvanced AI session. If we determine that your usage is straining our system, we may take corrective actions, such as additional charges, service throttling, or temporary suspension. We will notify you before taking any action.

5. Notification

In the event of excessive usage, we will notify you before taking any corrective actions. We want to work with you to find a solution.

6. Modifications to Fair Usage

As OneAdvanced AI evolves, we reserve the right to update or modify these usage limitations at our discretion, and we aim to notify you in advance.

7. Acknowledgement

By using OneAdvanced AI, you acknowledge and agree to be bound by the terms of this Policy and the OneAdvanced Terms and Conditions.

oneAdvanced

Powering the world of work

Our business software is the trusted choice for critical sectors, including healthcare, legal services, and education. We keep the world of work moving.

Speak to our expert consultants for personalised advice & recommendations, & get support on the products you are interested in.

Contact us

+44(0) 330 343 4000   www.oneadvanced.com   hello@oneadvanced.com