

Scribe for Primary Care

Elevate your consultations

Primary Care is navigating the "perfect storm" of uncapped patient demand alongside a shrinking workforce, leaving clinicians struggling under the ever-increasing pressures, including consultation administration.

Scribe for Primary Care is designed to alleviate these pressures. Using ambient voice technology it allows clinicians to focus on their patients and not their keyboard. With AI organised clinical notes created from the transcript, it turns conversations into clinical records with ease.

Embedded natively into Patches your Online GP Consultation solution, Scribe is a Class I medical device that allows you to focus entirely on the patient, not the screen. It captures natural, two-way conversations without the need for scripts, converting spoken words into accurate, editable medical notes feeding directly to the Electronic Patient Record (EPR).

Key Features

Scribe is built to integrate seamlessly into your existing workflow, offering powerful features that prioritise clinical safety and efficiency.

AI Organised Clinical Notes

Turn conversations into comprehensive consultations. Scribe listens to the ambient conversation and uses AI to understand the context, automatically extracting relevant clinical facts.

- **Automatic Extraction:** Identifies symptoms, medications, diagnoses, and treatment plans.
- **Fully Editable:** You always remain in the loop, with the ability to review and edit clinical notes before submission.
- **Audit Ready:** The original transcript remains available alongside the summary, providing a robust safety net and comprehensive audit trail.

Key Capabilities:

- **AI Organised Clinical Notes,** turn conversations into consultations.
- **Native Patches Integration,** no need to switch windows or systems.
- **Comprehensive Audit Logging,** full audit trail for every interaction.
- **Secure and Compliant,** patient data always protected.



EPR Integration

Scribe removes the need to switch windows or log into additional system when using with Patches, your Online GP Consultation solution.

- **Seamless Workflow:** Consultation notes populate directly into the EPR.
- **Real-Time Sync:** Data flows through the secure OneAdvanced infrastructure you already trust, creating fully editable notes instantly.
- **One-Click Completion:** Review your notes, syncing them to the EPR once the consultation ends.

Comprehensive Audit Logging

Speed never comes at the expense of safety. Provides a gold-standard audit trail for every interaction.

- **Full Capture:** Maintains a time-stamped log of the full, unedited ambient transcript.
- **Transparent Decision Making:** In the event of a clinical review, you have access to the original transcript, the AI-generated organised note, and any manual edits made, allowing you to clearly explain your decision-making process.

Benefits for Your Service

Transform every consultation

Scribe ends the struggle of the 'split brain' letting you focus on the patient, not the screen. Transforming a 10-minute rush into a focused consultation with audit ready notes that are synced to the EPR in seconds. Saving up to 3 minutes per consultation, a daily saving of around 75 minutes per clinician!

Reduce Cognitive Load and Burnout

Primary care requires rapid-fire diagnostic reasoning. Multitasking between listening, thinking, and typing, reduces the brain's ability to spot subtle clinical cues. Scribe handles the "what" (the facts), allowing clinicians to focus on the "why" (the diagnosis). This cognitive offloading leads to safer decision-making and reduced fatigue.

Improve Documentation Accuracy

Eliminate "transcription fatigue" and copy-paste errors. Scribe captures clinical details with precision, ensuring nothing is missed. You can ensure 100% of your notes are committed to the record before moving to the next patient, resulting in higher quality data for the entire healthcare system.

Enhance Patient Connection

When you stop typing, you start listening. Scribe operates silently in the background, allowing you to build better rapport with your patients. It transforms the consultation from a data-entry task back into a human connection.

Ready to transform your Primary Care service?


Discover how Scribe can help you save time, reduce burnout, and improve patient experience.

Get in touch

Want to find out more?

Contact one of our team members today!

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