

oneAdvanced

CASE STUDY

Construction

How BKH Group achieved accuracy and excellence in their time keeping.





Client

BKH Group

Industry

Construction

Project

Supplying a time management solution to help achieve an accurate record of employee hours worked and reduce admin

Introduction

Concrete contractors, BKH Group were in desperate need of a time management solution which could help them achieve an accurate record of employee hours worked as well as freeing their people teams from the doldrums of admin and manual heavy tasks. When looking for a new solution, the team at BKH Group found that answer lay close to home, with a familiar face.

In their own words, here's how OneAdvanced's Time and Attendance software helped BKH Group gain efficiency in its time management processes and also empowered their people in Australia and New Zealand achieve more by doing fewer time-wasting tasks.



Background

To learn more about BKH Group, we turned to Manjur Hossen, Business manager (strategy and change):

“BKH Group is a specialist in formwork, concrete placements and scaffolding for the commercial, industrial, civil engineering, mining and residential sectors. Our company started in 1996 and it is now one of the major contracting firms operating throughout Australia in most capital cities and rural areas.

We pride ourselves in delivering safe, cost effective results for projects of any size.”



A system which meets your needs

When he joined BKH Group in 2017, Manjur found that there was an immediate need for a new time and attendance solution. He and the payroll team found that there were multiple incidences of time theft occurring, which a reliance on paper based processes was empowering.

In Manjur's own words: "There were definite gaps in the time recording process, allowing employees to write their name down on the time sheet for hours they actually had not worked, whether intentionally or not. Using paper time sheets meant that some employees could record whatever time they wanted, leading to errors in payroll. Reconciling and checking time sheets was a huge task for our supervisors: when you have to manually double check the worked hours for a team of 100 staff members, it's easy to let inaccuracies slip through."

The need for a better way of managing staff's attendance was clearly apparent and Manjur decided to look for a technology that could solve BKH Group's challenges. This solution was OneAdvanced Time & Attendance software.

OneAdvanced Time & Attendance software supports businesses of all sizes, providing them with the tools to streamline repetitive tasks and manage their workforce's schedules. It helps reduce employee costs, improve productivity and profitability, improve accuracy, and minimise potential payroll and HR compliance risks. OneAdvanced Time & Attendance is fully customisable to accommodate the way organisations work, delivering flexibility across varied working patterns and shift work, multiple sites and pay centres.



“One of the reasons that I like OneAdvanced Time and Attendance is the customisation of the work rules, adaptable for different types of employees or different divisions or different departments.”

**Manjur Hossen, Business manager (strategy and change),
BKH Group**

Crafting a solution which works for you

When beginning the search for a new solution, Manjur found himself turning to a provider he was familiar with:

“I was introduced to OneAdvanced Time and Attendance back in 2009 through my previous employer Interspan. I knew the system very well, understood its capability and I was confident it would be a good fit for BKH Group.”

Another driving factor behind Manjur’s decision was the ease of use of the system, something he felt was critical, particularly in the construction sector which often lags behind in terms of digital transformation: It is fair to say that our industry is not the most I.T. savvy. We have to be mindful that not all of our end users would be naturally confident in using advanced technology, having relied on pen and paper processes for most of their working life.

Manjur also found that OneAdvanced’s solution provided BKH Group with the potential to fundamentally rethink the way the business engaged with its people:

“One of the reasons that I like OneAdvanced Time & Attendance is the customisation of the work rules, adaptable for different types of employees or different divisions or different departments.”

Ultimately, Manjur and the BKH team found that the OneAdvanced offering was an intuitive solution and one which was delicate enough to navigate the complexities of workplace relationships and to alleviate any potential concerns raised by the trade unions around privacy issues.


With the introduction of OneAdvanced’s software into the organisation, Manjur and the team have found they have been able to gain the clear view of worked hours that they needed to drive forward payroll accuracy, better shift management, reduce time-theft - ultimately helping the bottom line -, all whilst instilling confidence in their people and providing them with a solution which is intuitive and user friendly.



Powering the world of work

If you'd like to find out more about how OneAdvanced can help your organisation discover a solution that works for you, just as we did with BKH Group, get in touch with our team today.

Get in touch

 1300 884 831

 www.oneadvanced.com/en-au/

 hello.au@oneadvanced.com