

## ePortfolio

# Smart Coach

Drive learner success and retention with our ground-breaking AI solution.

Smart Coach, a module for our ePortfolio, is designed to help organisations identify the progress of learners, including those learners who may be at risk of withdrawal before the end of a course.

Smart Coach leverages data through a machine learning model with an **average accuracy of 81.5%**. This model helps to increase success statistics through risk identification, leading to early intervention and optimising the learner journey. If Smart Coach can reduce attrition in an organisation by just 1%, three more learners on average will complete. Going by this assumption, this would mean **additional funding of almost £20,000**.

If you'd like to discover more about how Smart Coach can lead improvement at your organisation and ensure that you are ready to meet the future, get in touch with a member of the OneAdvanced team today.

## Learner Risk View

Smart Coach can power enhanced apprenticeship retention and completion through allowing tutors and assessors to easily see risk ratings, as well as other relevant information, on each learner profile.

## Caseload Risk Overviews

Smart Coach also shows risk rating overviews of your entire learner caseload within the Assessor dashboard, helping to quickly identify those who are falling behind or require intervention.

**Smart Coach uses the following data points to calculate risk:**

- Current month of study
- Number of completed years
- Postcode region
- Learner age
- Messaging history
- Hours worked
- Reminder emails sent
- Module progress
- Course duration
- Days overdue on course
- Learner portal use
- Funding body
- Session attendance
- Support meetings

## Detailed Risk Analysis

Smart Coach can provide a detailed risk analysis for learners and graphs showing risk over time. This crucial information helps ensure more learners receive early intervention and complete courses to a high standard.

"Smart Coach is a step in the right direction toward harnessing the power of Machine Learning and Artificial Intelligence to better inform decision making in the learning sector."

Tal Qureshi, Systems and Data Analyst

"I like that it is quick and simple to use; you can click between low/med/high and, as an MA, you can see all learners' ratings and search by learner name where needed to filter down. The learner risk rating report can also be exported and filtered down"

Emma Simpson, Teaching & Learning Mentor in Apprenticeships, Middlesborough College

## Success Strategies

Smart Coach can recommend 'strategies for success' to help staff get their learners back on track, ensuring enhanced apprenticeship completions, more funding and better engagement to address the changing education landscape.

"Smart Coach has the ability to be a game-changing development ... Identifying apprentices at risk has always been important, but the AI-generated data will allow early identification based on a wider range of data together with the strategies you can apply to lower risk."

Barney Willis, Head of Apprenticeship Operations, Weston College

"I used it for the risk assessments, which were very useful. It saved me the time of having to look through all the information and deciding who is at more risk."


Julie Simm, Business Improvement Adviser, Apprenticeships, Quality & Performance, Middlesborough College

Get in touch

Want to find out more?

Contact one of our team members today!

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