

Backup as a Service for Azure

Protect what matters: secure, automated backup for Azure workloads

OneAdvanced's Backup as a Service (BaaS) for Azure provides fully managed, secure, and compliant backup of your critical data and systems within Microsoft Azure. Designed to safeguard against data loss, corruption, and operational disruption, this service ensures your backup operations are aligned with your business continuity and regulatory needs.

We take care of everything from policy enforcement and job monitoring to restore testing and incident response - so you can focus on your core business with confidence that your data is protected and recoverable.





What BaaS for Azure involves

Our BaaS for Azure is a comprehensive managed service that covers the full lifecycle of backup operations:

Backup Management & Monitoring

- Secure, encrypted backup storage within Azure
- Continuous monitoring of backup jobs and schedules
- Automated remediation of failed jobs
- Enforcement of retention and archiving policies

Policy Administration & Configuration

- Creation and enforcement of Backup Policies
- Immutable storage configuration (where applicable)
- Role-based access control for self-service capabilities

Restore & Recovery Operations

- On-demand and scheduled restore services
- Monthly restore testing to validate recoverability
- Point-in-time recovery options (where feasible)
- Restore operations aligned with access controls and compliance

Incident & Service Request Handling

- 24/7 support for critical incidents and urgent restores
- Managed escalation to Microsoft (via CSP or support agreement)
- Full audit trail via ITSM platform





Key Features

FULLY MANAGED BACKUP SERVICE

End-to-end management of Azure backup operations

SECURE & COMPLIANT

Encryption in transit and at rest, aligned with ISO 27001, 22301, 20000, Cyber Essentials & Plus

RESTORE ASSURANCE

Monthly restore testing to validate data integrity and recoverability

24/7 CRITICAL SUPPORT

Around-the-clock response for high-priority incidents and restores

SELF-SERVICE PORTAL

Role-based access for authorised users to request restores and view reports

INTEGRATED REPORTING

Monthly metrics including success rates, storage usage, and policy compliance



Key benefits



Peace of Mind

Confidently protect business-critical data with proven backup processes



Operational Resilience

Rapid recovery from incidents, minimising downtime and disruption



Regulatory Compliance

Support for sector-specific standards including SRA, NHS DSPT, FCA/DORA



Cost Control

Optimised storage usage and predictable service costs



Audit Readiness

Detailed restore logs and compliance reporting available on request



Service details

Delivery

Our delivery model is client-centric and proactive, with a focus on transparency and continuous improvement:

- Onboarding & Policy Setup
- Active Monitoring & Management
- Monthly Restore Testing & Reporting
- Regular Review Meetings

Service hours

- **Critical Support (P1/P2):** 24/7
- **Standard Operations:** Monday to Friday, 09:00–17:00 (UK time, excl. public holidays)

Pricing

We offer a fixed monthly fee based on the size and complexity of your Azure environment.

This includes:

- Number of protected workloads
- Backup frequency and retention requirements
- Restore volume and support needs

There are no hidden costs - just predictable pricing aligned to your backup needs.

Why OneAdvanced for Azure Backup?

Trusted Microsoft Partner

Over 55 Microsoft certifications and deep Azure expertise

UK-Based Delivery Team

Local support with understanding of UK compliance and data sovereignty

Certified & Secure

ISO-certified service aligned with industry best practices

Structured Engagement

Clear onboarding, monthly reporting, and collaborative reviews

Restore Confidence

Monthly restore testing ensures your data is not just backed up - it's recoverable





FAQs

What is Backup as a Service for Azure?

A fully managed backup solution for Azure workloads, ensuring secure, compliant, and recoverable data protection.

What's included in the service?

Backup policy management, job monitoring, restore operations, monthly testing, reporting, and incident handling.

How do restore requests work?

Authorised users can request restores via our Service Desk or Portal. Critical restores are supported 24/7.

How does this support compliance?

We align with ISO standards and sector-specific regulations, providing evidence of backup integrity and recoverability.

Can I access reports and logs?

Yes - monthly reports include success rates, storage usage, and policy compliance. Ad hoc reports available on request.

Powering the world of work.

For more information, please contact your account manager or managedit@oneadvanced.com

