PETERS & PETERS

Peters & Peters' strategic upgrade to Time Capture Cloud

"With its intuitive design and seamless access from anywhere, Time Capture Cloud has been easily adopted by our team, increasing profits through improved time keeping efficiency."

Brian McDonald, IT Director, Peters & Peters

About Peters & Peters

Peters & Peters is often described as the first, biggest, and most experienced crime specialist in London. With a team that includes some of the world's most experienced business crime lawyers, they use their expertise to win cases across the full range of contentious criminal and civil areas, both in the UK and internationally.

Their Business Crime and Investigation team is widely acknowledged as a leader in its sphere. The firm is cited by the Chambers UK legal directory as the "Outstanding financial crime practice," and in the Legal 500 directory as "London's best civil fraud litigation boutique."

Their OneAdvanced experience

As a long-time Partner for Windows (P4W) user, Peters & Peters has utilised the system's extensibility to integrate with OneAdvanced and third-party solutions. Among these is Time Capture, formerly known as Carpe Diem, to efficiently capture billable time. Recently, they transitioned to Time Capture Cloud to enhance accessibility and unlock additional firm-wide benefits.

We recently spoke with Brian McDonald, IT Director, to learn more about their experience around graduating from the on-premise Time Capture to Time Capture Cloud.

"The transition to Time Capture Cloud has been extremely beneficial. Previously, the lack of accessibility was a major pain point, but now all of our users can access the platform from anywhere, at any time; and the ease of use allows for quick adoption."

"Time Capture's API-first approach allows for seamless integration with other legal software increasing revenue through more effective time keeping across the firm."

" With OneAdvanced handling protections, patches, and updates, Time Capture Cloud's robust security has provided us with peace of mind, saving us time and resources. Being cloud-based eliminates hardware maintenance and eases our operational burden."

"Our finance operations have also improved due to Time Capture's ability to provide clear billing visibility and allow the finance team to enforce accurate, timely submissions."

A positive impact on revenue

"Time Capture has been crucial in boosting our turnover year-on-year, not just from an increased workload but also enhanced efficiency. I estimate it has improved our time captured by 5-10%, directly impacting profitability."

A smooth implementation

"Our cloud transition went very smoothly, starting with a small pilot group guided by OneAdvanced and a project manager who provided regular updates. They handled infrastructure setup and configuration behind the scenes, allowing us to focus on the internal rollout. They also managed initial user training, which was helpful. Overall, it was a smooth and quick project with no significant problems."

Ease-of-use

"While the UI/UX of Time Capture Cloud is different from the on-premises version, its user-friendly design ensured an easy transition. We now have 160 fee earners and timekeepers using it, achieving 100% adoption, and most of our team use it intuitively without training."

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Want to find out more? Contact one of our team members today!

Get in touch