



## PRODUCT SPOTLIGHT

# Dynamic Resource Scheduling

Resource management software for Housing Associations

Whatever field-based service your teams are working on, they need to ensure they have streamline processes to improve productivity, enhance customer service and reduce costs.

At OneAdvanced we enable Housing Associations to meet the challenges of field-based service delivery, whether they provide care, installations, fixes, collections, estimates, deliveries or inspections. Our Dynamic Resource Scheduling (DRS) software blends appointed, planned and responsive work across your field-based workforce to deliver exceptional service for the lowest possible operational cost.

DRS is an all-encompassing solution that enables you to plan, schedule and manage your field-based operation. It optimises the way jobs are allocated to field-based workers, manages end-to-end service

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“Our Customer Support department used to use completely different diaries. Now we can see all the diary slots dynamically, we can see the full customer journey, and we’ve always got the full picture.”

### **The Riverside Group**

processes and seamlessly links workers with central functions to reduce admin and travel overheads, increase field team productivity and improve customer satisfaction.

## Define & optimise

Work planning and scheduling is one of the most critical elements of any field-based organisation; getting it right with DRS can significantly increase productivity, reduce costs and deliver a far more customer-centric service.

## Intelligent field-based services

A complete solution to plan, schedule and manage field-based activities to help you increase productivity, reduce costs and deliver a more customer-centric service. Dynamic Resource Scheduling (DRS) enables planners and managers to align the right resources to the right tasks while adapting to changes as they occur throughout the working day.

## In control of the emerging day

Work can overrun, employees get delayed in traffic or emergency tasks arise and have to be prioritised. Implementing a truly dynamic resource scheduling solution means you are in control of the unexpected as it occurs during every day.

Unless your planning tool can handle change rapidly, your schedule is ineffective from the moment your day starts. Dynamic scheduling is a key capability of DRS which enable the unexpected to be taken in your stride to ensure that the day continues to operate in the optimal manner.







# oneAdvanced

## Powering the world of work

At OneAdvanced we take pride in powering the world of work – pushing us and our customers forward, serving the most critical sectors in society, and being driven by customer need to get their jobs done. Our great software powers our ability to deliver upon our mission enabling our customers to thrive for their customers, people, and communities.


From classrooms to courtrooms, GP surgeries to care homes, distribution centres to retail stores – we are powering the world of work – having a positive impact on the lives of millions of people every day.

### KEY FEATURES

-  Dynamic scheduling
-  Task automation
-  Real-time management
-  Resource & route optimisation
-  Intelligent appointments
-  Performance tracking

More than **40,000** field workers rely on our software to undertake their work every day.

Get in touch

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