oneAdvanced

GP Workflow Assistant

GP Workflow Assistant works in conjunction with Docman10X, leveraging Artificial Intelligence (AI) to optimise the process of reviewing, summarising, actioning and coding clinical patient documents. This povides staff with enhanced workflow optimisation saving time and ensuring consistency.

Current Workflow Processes

Every day, Docman10X, GP Document Workflow processes over 600,000 documents, with up to 75% requiring no clinical review but still needing manual actioning. Practices face immense pressure to manage the high volume of both digital and paper documents while manually providing summaries and actions for GPs.
By focusing on these challenges, our AI solutions empower you to efficiently manage documents, reduce manual workload, and prioritise patient care.

Challenges for GP Practices

Staff shortages and high staff turnover are widespread across the NHS which can add to the already high manual workload challenge, adding further pressure to ensure new employees are trained on practice systems and protocols for handling documents.

Leveraging AI

Reduce cognitive burden by using AI to extract and summarise key details and make suggestions. Utilising AI-assisted technology can boost job satisfaction through automation of repetitive, manual tasks while enhancing the accuracy and consistency of information added to medical records. This efficiency can free up time for essential duties, such as extending patient appointment durations, ultimately enhancing patient care.

AI- Assisted add-on modules

AI Suggestions - Available now!

With AI suggestions you can effectively pinpoint key details within patient documents including suggestions of:

- Summarise key details in patient douments
- Indication of urgency
- Key diagnosis
- Medication
- Next actions
- Provide feedback to appraise AI suggestions including details of how to improve future suggestions
- Practice cotrolled staff access
- Practice controlled patient opt out

AI Coding - Coming in early 2025

Utilise AI to provide clinical coding suggestions, which supports the addition of accurate and consistent coding to a patient record.

- Clinical codes presented based on key diagnosis suggestions
- Provide an indicator if a code is a QOF code
- Avoid duplication though presentation of existing codes.

Future development

Alongside the OneAdvanced User Research team, our Product Management Team are talking to a range of customers to discuss their experiences, pain points, and problems to solve.

How you can shape the future of our products

- Take part in user research to discuss your experiences, pain points, and problems to solve
- Suggest an idea through our user portal on what you'd like to see in the product. You can also review, vote and comment on other ideas
- Contact your Account Mannager for details.

Customer Feedback

How GP Workflow Assistant is streamlining clinical processes with efficiency and accuracy

"Since integrating GP Workflow Assistant into our practice, we've experienced significant improvements in filing of clinical letters, enhancing efficiency and accuracy of our processes."

"Previously, determining the appropriate action based on the content of clinical letters was a time-consuming task, with GP Workflow Assistant this has sped up the process, helping to identify the contents of the letter and summarising into an easy to read and follow process."

"With the summary being made available, this has improved the identifying of key info within the letters, resulting in identifying clinical diagnosis within the letters and if it needs actioning urgently." – Grant Moreton, Document Management Specialist

About OneAdvanced

We are the third largest software provider in the UK. We support over 70,000 healthcare professionals and believe that our comprehensive, easy-to-use solution is the best way to ensure your patients are receiving the care and support they deserve.

Get in touch

Want to find out more?
Contact one of our team members today!

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