

OneAdvanced Sub-Processors List 2025

Sub-Processors for all OneAdvanced Products			
Sub-Processor Details	Processing Location	Description & Purpose	Data Transfer Mechanism
Prismatic Software Inc Privacy Notice	Republic of Ireland	Integration development and deployment for connecting our services with external applications and services (if requested by the Customer)	Standard Contractual Clauses
Persistent Systems Ltd Privacy Notice	UK India	Digital engineering and modernisation, professional services and other related services	Standard Contractual Clauses
Sub-Processors for ALB			
Minerva Privacy Notice	UK	Executive search and leadership services to clients and individuals	N/A – no data transfer
Thirdfort Ltd Privacy Notice	UK	Range of automated ID verification, anti-money laundering & Source of Funds checks	N/A – no data transfer
DocuSign Privacy Notice	UK Global	Send, sign and manage contracts using electronic signatures	Standard Contractual Clauses
Lawyer Checker Limited Privacy Notice	UK	Comprehensive fraud protection to conveyancers and their clients	N/A – no data transfer
Microsoft Dynamics CRM Privacy Notice	UK Global	Manage, track, and store information related to potential customers using a centralised, data-driven software solution	EU-U.S. Data Privacy Framework, inc. UK extension
Katchr Privacy Notice	UK	Improving legal entities performance by providing fast and easy access to information with our legal software	N/A – no data transfer
Sub-Processors for Clinical Document Transfer (Docman Connect)			
NHS England (MESH service) Privacy Notice	UK	Clinical Document Transfer links into MESH to send documents into GP Practice clinical systems	GDPR
Sub-Processors for Clinical Patient Management (Adastra & Docman)			
GB Group plc Privacy Notice	UK	Data verification service – address lookup, etc	N/A – no data transfer
Better Care Ltd Privacy Notice	EU UK	Management of medical care plans	N/A – no data transfer
Oracle Privacy Notice	UK Global	Management of medical care plans & other AI powered related products	Standard Contractual Clauses
Optum (formally EMIS) Privacy Notice	UK	Software provider of electronic GP healthcare systems	N/A – no data transfer
Graphnet Health Ltd Privacy Notice	UK	Shared care record software	N/A – no data transfer
Orion Health Group Ltd Privacy Notice	UK	Health data specialists – shared care software	N/A – no data transfer but SCCs in place for Group company data transfers where applicable
Redbox Group Privacy Notice	UK	Communications Services/Telephone Lookup	N/A – no data transfer but SCCs in place for Group company data transfers where applicable
Babble Cloud Ltd Privacy Notice	UK	UK Cloud provider – tele-comms service	N/A – no data transfer
Critico (formally PageOne Comms) Privacy Notice	UK	SMS & communications provider	N/A – no data transfer

Sub-Processors for OneAdvanced AI, ALB, Auto-Rostering, Assessment and Learning (BKSB), Business Cloud Essentials, Business Process Manager, Pass-Business Tax Portal, Care Cloud, CIS Gateway, Clinical Document Transfer (Docman Connect), Clinical Patient Management (Adastra), Cloud Engage, Docman 10- Docman Share, Document Processing, Exchequer, Financials, Governance & Risk Management, HR, Job Management, Learner Management System (PICS), Legal Forms & Hub, OneAdvanced Platform, Online GP Consultation (PATCHS), Partner for Windows, Performance and Talent, Prosuite, Purchasing (Marketplace), Resource Scheduling, Tim & Attendance, Virtual Smartcard, Siclops			
Sub-Processor Details	Processing Location	Description & Purpose	Data Transfer Mechanism
Amazon Web Services (AWS) Inc. Privacy Notice	UK Global	Hosting for Cloud Hosting for OA AI Cloud hosting & infrastructure provider	N/A – no data transfer & Standard Contractual Clauses
Sub-Processor for Auto Rostering, Clinical Decision Support (Odyssey), Clinical Patient Management (Adastra), Document Processing, ePortfolio (Smart Assessor), Partner for Windows, Payroll, Performance and Talent, Source to Contract ,Management Contract Management and Supplier Management, Talent, Time and Attendance, Time Capture, Workflow Assistant			
Microsoft Corporation Privacy Notice	Global	Cloud Hosting and Infrastructure provider	Standard Contractual Clauses
Sub-Processors for Document Processing			
ANS Privacy Notice	UK	Cloud, Security & Digital Technology Provider for AI – UK Data Centre	N/A – no data transfer
Sub-Processors for ePortfolio (Smart Assessor)			
Zoom Privacy Notice	Global	Communications services – Zoom Video Services, Zoom Meeting Services	Standard Contractual Clauses
Sub-Processor for Governance and Risk Management			
Convert API Privacy Notice	EU	Document Processing Services	Standard Contractual Clauses
Sinch Group Privacy Notice	Global	Email delivery platform service provider	EU-U.S. Data Privacy Framework, inc. UK extension
Sub-Processors for GP Document Workflow (Docman GP)			
Cegedim Healthcare Solutions Privacy Notice	UK	Docman integration to the Clinical Vision System	N/A – no data transfer
SCI Gateway Privacy Notice	Scotland/UK	SCI use the Docman API to retrieve documents for onward processing in electronic referrals and update documents and document notes with Docman	N/A – no data transfer
Sub-Processor for Infosuite, Job Management, Resource Scheduling, Siclops			
Cronos Privacy Notice	UK	Public & private cloud hosting	N/A – no data transfer
Sub-Processor for Job Management, Resource Scheduling			
Sub-Processor for Laserform Desktop, Legal Forms and Hub, National Will Register			
Intercom, Inc. Privacy Notice	USA	App AI support	EU-U.S. Data Privacy Framework, inc. UK extension
Sub-Processor for Document Processing, Online GP Consultation (PATCHS), National Will Register			
Twilio Ireland Limited Privacy Notice	Global	Email API delivery tool/1:1 video consultation	EU-U.S. Data Privacy Framework, inc. UK extension
Sub-Processor for National Will Register			
Elavon Digital Europe Ltd Privacy Notice	Global	Payment gateway for online and phone payments	Standard Contractual Clauses
Paypal UK Limited Privacy Notice	Global	Payment gateway	Standard Contractual Clauses & UK Addendum
Sub-Processor for OneAdvanced Platform			
API Deck Privacy Notice	EU	Apideck connectors used to integrate with Software to power Applets	N/A – no data transfer

Sub-Processor Details	Processing Location	Description & Purpose	Data Transfer Mechanism
Sub-Processor for Online GP Consultation			
Whereby Privacy Notice	EU – with offices in the US.	Used for Group Video consultation	Standard Contractual Clauses
Atlassian Privacy Notice	EU	Used by Patches Health employees for managing and monitoring service requests	EU-U.S. Data Privacy Framework, inc. UK extension
Patches Health Privacy Notice	UK	Developmental Partner	N/A – no data transfer
Sub-Processor for Partner for Windows			
GB Group plc Privacy - GB Group Ltd	UK	Data verification service – address lookup, etc	N/A – no data transfer
The Justice Platform Ltd Privacy Notice	UK	Client Onboarding	N/A – no data transfer
Infotrack Pty Limited Privacy Notice	Global	Digital Conveyancing Service	Standard Contractual Clauses
Bundledocs Privacy Notice	EU	Document management system software	Standard Contractual Clauses
Litera Corp Privacy Notice	Global	Legal Document Comparison Tool	Standard Contractual Clauses
Codestone Group Ltd Privacy Notice	UK	Reporting software solution	N/A – no data transfer
Datalogic Privacy Notice	UK	SMS Messaging Service	N/A – no data transfer
Toucan Text Ltd Privacy Notice	UK	SMS Messaging Service	N/A – no data transfer
Codeless Platforms Privacy Notice	UK	Task centre	N/A – no data transfer
Sub-Processor for Payroll			
Blacknight Internet Solutions Ltd Privacy Notice	Ireland	Data Centre	Standard Contractual Clauses
Sub-Processor for Performance and Talent			
Elysium Ltd Privacy Notice	UK	Web ops provider	N/A – no data transfer
OneSky Technology PTE Ltd Privacy Notice	Global	Language translation tool	Standard Contractual Clauses
Sub-Processor for Purchasing (Marketplace)			
Insightsoftware Privacy Notice	Global	Embedded analytics and performance management	Standard Contractual Clauses
Elasticsearch Inc Privacy Notice	Australia Global	Provides search functionality in the product	EU-U.S. Data Privacy Framework, inc. UK extension
Sub-Processor for Source to Contract, Contract Management and Supplier Management			
Dyantrace LLC Privacy Notice	Australia	AI metrics and monitoring tool	Standard Contractual Clauses
Adobe Privacy Notice	EU Global	Document generation, signature, PDF conversion & data extraction tool	EU & Swiss-U.S. Data Privacy Framework, inc. UK extension
Sub-Processor for StaffPlan			
Climb Global Solutions Ltd Privacy Notice	UK	Address lookup	N/A – no data transfer
Sub-Processor for Time and Attendance, Financials			
Snowflake Inc Privacy Notice	UK	Data storage and retrieval tools	EU-U.S. Data Privacy Framework, inc. UK extension

OneAdvanced Affiliates

Affiliate Entity	Purpose	Location	Data Transfer Mechanism
OneAdvanced IT Services Ltd	Implementation, maintenance, support and other related services	UK Ireland Australia	Standard Contractual Clauses
OneAdvanced Ltd			
Advanced Health & Care Ltd			
The National Will Register Ltd			
Advance Systems International Ltd			
Single Cell Mobile Consulting Pty Ltd			
Advanced Business & Healthcare Solutions India Private Ltd	Maintenance support, software development, professional services and other related services	India	

Affiliate Entity	Purpose	Processing Location	Product
OneAdvanced IT Services Ltd	Cloud hosting and infrastructure provider	UK	Clinical Patient Management (Adastra)
			Financials
			ALB
			Carenotes
			E5
			MLC
			Clinical Decision Support (Odyssey)
			OpenPeople
			Opsis
			Partner for Windows
			Talent