

Clinical Case Management, Adastra

Health Case Continuity

Ensuring uninterrupted patient care, Health Case Continuity is a robust business continuity solution. Included alongside Clinical Case Management, previously named, Adastra, it is designed to keep your urgent and unscheduled care services running seamlessly during any system disruption.

Health Case Continuity is the only business continuity solution that automatically syncs users and locations from Clinical Case Management, Adastra, and repatriates data back into Clinical Case Management, Adastra. Fully isolated in the cloud, it ensures you can continue managing clinical episodes safely and efficiently during any outage, without reverting to flawed, slow paper processes. Empower your teams to deliver high-quality, uninterrupted care when it matters most.

Streamlined workflow for business continuity

Providing a streamlined workflow to maintain operational efficiency during a business continuity event.

Case entry

Capture patient details securely and, where NHS Pathways is used, guide the call handler through a safe and compliant triage process. A Pathways disposition is generated with all relevant supporting information to guide decision-making and ongoing care.

Flexible referrals

Offering three distinct referral routes to ensure complete flexibility across care pathways:

- **Refer to yourself** - Keep the case in-house for your own clinicians to manage.
- **Refer to provider** - Securely send the case to another provider who also uses the Health Case Continuity solution.
- **Email referral** - Refer to any service not on the system, such as an Emergency Department, via a simple email.

Key Capabilities:

- Role-Based Access
- Integrated NHS Pathways
- Centralised Clinical Queue
- Multiple Referral Options
- Simplified Consultation Screen
- Comprehensive User Management
- Automatic Data Repatriation
- Automatic User Sync
- Automatic Location Sync

Clinical queue management

Clinicians and coordinators can view all active cases through the Clinical Queue, filtering by urgency or status to prioritise their workload effectively. Opening a case presents a mini-consultation screen, enabling clinicians to capture key information quickly and close the episode efficiently.

User administration

Authorised administrators have full control over user management. Create accounts, update user details, and activate or deactivate users as required, essential for managing access.

Shared referrals

Enhance collaboration and ensure continuity of care across different services. Our solution enables you to refer cases directly to other providers who are also using the system. This creates an integrated network of care, ensuring patients are directed to the right service quickly and securely, even during a system outage.

Reinforcement when you need it

Seamless service continuity

Maintain essential clinical services without interruption. The solution provides a reliable alternative to your main system, preventing the need to fall back on inefficient and risky paper-based methods.

Minimal-Admin Setup

No manual setup is required when an outage occurs. Because your users and locations sync automatically from the primary Clinical Case Management, Adastra system, your service remains instantly operational, removing critical setup delays. With automated workflows and role-based access this all helps to reduce administrative burden, meaning your team can focus on patient care, not manual setup processes.

Secure and reliable

Hosted in an isolated cloud environment, our solution is completely isolated from your main IT environment. This provides a safe, secure, and highly dependable platform for managing clinical episodes during any business continuity event.

Improved collaboration

The ability to share referrals with other providers using the system ensures a connected and responsive care network, facilitating smoother patient journeys across different services.

Automatic data repatriation

Health Case Continuity is the only solution on the market that automatically repatriates captured clinical cases back into Clinical Case Management, Adastra once online. No spreadsheet manipulation, no manual data entry, and zero risk of transcription errors. Your records are updated quickly, seamlessly and accurately.

Your partner in uninterrupted care

Health Case Continuity gives you the confidence to manage any business continuity event effectively. We are committed to supporting you and your teams in delivering safe, efficient, and uninterrupted high-quality care to your patients.

For information on Health Case Continuity

please contact your OneAdvanced Account Manager or speak to our support team

Get in touch

Want to find out more?

Contact one of our team members today!

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