

## Scribe for Urgent Care

# Elevate your consultations

In the fast-paced environment of Urgent Care, clinicians face the relentless pressure of high call volumes and the cognitive load of administrative burnout.

Scribe for Urgent Care is designed to alleviate this burden. This advanced AI-driven solution acts as your trusted clinical assistant, capturing consultations in full and automatically generating structured summaries. By extracting key clinical information; such as chief complaints, symptoms, medications, and treatment plans, Scribe significantly reduces the documentation burden.

Embedded natively into Adastra your Clinical Patient Management solution, Scribe is a Class I medical device that allows you to focus entirely on the patient, not the screen. It captures natural, two-way conversations without the need for scripts, converting spoken words into accurate, editable medical notes feeding directly to the Electronic Patient Record (EPR).

## Key Features

Scribe is built to integrate seamlessly into your existing workflow, offering powerful features that prioritise clinical safety and efficiency.

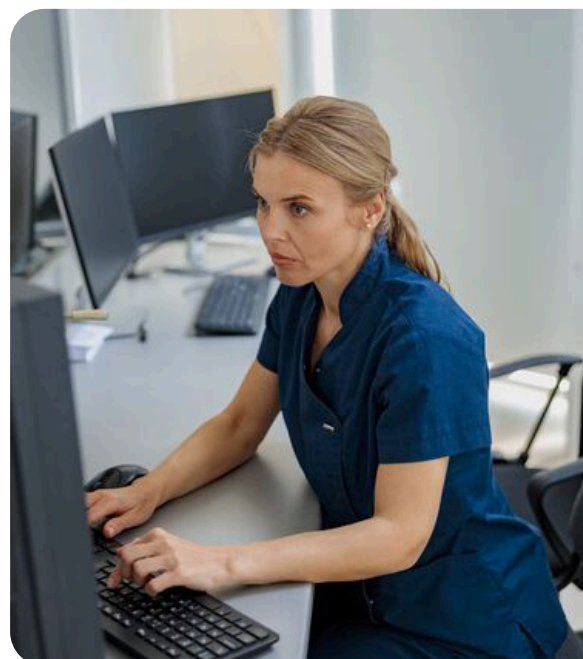
### AI Clinical Summaries

Turn conversations into comprehensive consultations. Scribe listens to the ambient conversation and uses AI to understand the context, automatically extracting relevant clinical facts.

- **Automatic Extraction:** Identifies symptoms, medications, diagnoses, and treatment plans.
- **Fully Editable:** You always remain in the loop, with the ability to review and edit summaries before submission.
- **Audit Ready:** The original transcript remains available alongside the summary, providing a robust safety net and comprehensive audit trail.

### Key Capabilities:

- **AI Clinical Summaries**, turn conversations into consultations.
- **Native Adastra Integration**, no need to switch windows or systems.
- **Comprehensive Audit Logging**, full audit trail for every interaction.
- **Secure and Compliant**, patient data always protected.



### Native Aadastra Integration

Built into the heart of Aadastra, your Clinical Patient Management solution, Scribe removes the need to switch windows or log into additional systems.

- **Seamless Workflow:** Consultation notes populate directly into the Aadastra record.
- **Real-Time Sync:** Data flows through the secure OneAdvanced infrastructure you already trust, creating fully editable notes instantly.
- **One-Click Completion:** Review your notes, syncing them to the EPR once the call ends.

### Comprehensive Audit Logging

Speed never comes at the expense of safety. Provides a gold-standard audit trail for every interaction.

- **Full Capture:** Maintains a time-stamped log of the full, unedited ambient transcript.
- **Transparent Decision Making:** In the event of a clinical review, you have access to the original transcript, the AI-generated summary, and any manual edits made, clearly displaying your decision-making process.

## Benefits for Your Service

### Accelerate Service Delivery

Scribe transforms how you operate by removing the need to type during consultations. This could save up to 2-3 minutes per consultation, which translates to a daily saving of 60 minutes per clinician. This efficiency helps tackle waiting times and improves patient throughput without compromising care quality.

### Reduce Cognitive Load and Burnout

Urgent care requires rapid-fire diagnostic reasoning. Multitasking between listening, thinking, and typing, reduces the brain's ability to spot subtle clinical cues. Scribe handles the "what" (the facts), allowing clinicians to focus on the "why" (the diagnosis). This cognitive offloading leads to safer decision-making and reduced fatigue.

### Improve Documentation Accuracy

Eliminate "transcription fatigue" and copy-paste errors. Scribe captures clinical details with precision, ensuring nothing is missed. You can ensure 100% of your notes are committed to the record before moving to the next patient, resulting in higher quality data for the entire healthcare system.

### Enhance Patient Connection

When you stop typing, you start listening. Scribe operates silently in the background, allowing you to build better rapport with your patients. It transforms the consultation from a data-entry task back into a human connection.

### Ready to transform your Urgent Care service?

**Discover how Scribe can help you save time, reduce burnout, and improve patient safety.**

### Secure and Compliant

Your patient data is protected by the highest standards of security.


- **End-to-End Encryption:** KMS-managed encryption protects data at rest and in transit.
- **Data Security:** Built for NHS standards, ensuring all patient data remains safe.
- **Privacy by Design:** Once the summary and transcript are sent to the EPR, raw audio and intermediate transcripts are deleted from the cloud server.

Get in touch

Want to find out more?

Contact one of our team members today!

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